

ANNOUNCEMENT

Dear Valued Clients,

SSV be conducted a system maintenance from 08:00 on June 13, 2026 to 17:00 on June 13, 2026.

During the maintenance period, you will temporarily be unable to log in to the online trading system.

After the above period, all services will resume normal operation.

We sincerely appreciate your understanding for any inconvenience this may cause.

Please contact us with the information below for further assistance:

1. Your account manager; or
2. Support Center:
 - Phone number: 028 6299 8000
 - Email: cs_ssv@shinhan.com

Best Regards,