

ANNOUNCEMENT

Dear Valued Clients,

SSV be conducted a system maintenance from 08:00 on July 11, 2026 to 17:00 on July 11, 2026.

During the maintenance period, the system may experience temporary slowdowns or intermittent service interruptions during certain short periods.

After the above period, all services will resume normal operation.

We sincerely appreciate your understanding for any inconvenience this may cause.

Please contact us with the information below for further assistance:

1. Your account manager; or
2. Support Center:
 - Phone number: 028 6299 8000
 - Email: cs_ssv@shinhan.com

Best Regards,