

ANNOUNCEMENT

V/v: Completion of T+2 Settlement for transactions dated 25 February 2026

Dear Valued Clients,

Shinhan Securities Vietnam (SSV) would like to sincerely thank you for your continued trust and support.

The issue related to the VSDC clearing and settlement system has been fully resolved.

Accordingly, the T+2 settlement for transactions dated 25 February 2026 has been completed.

SSV sincerely thank our valued clients for your patience and understanding during this time.

Please contact us with the information below for further assistance:

1. Your account manager; or
2. Support Center:
 - Phone number: 028 6299 8000
 - Email: cs_ssv@shinhan.com

Best Regards,

NOTICE

Re: Temporary Suspension of Bank Linkage with Securities Trading Accounts

Dear Valued Customer,

Shinhan Securities Vietnam Co., Ltd. (SSV) sincerely thanks you for your trust and continued use of our services.

For the purpose of a system upgrade, Shinhan Bank Vietnam will temporarily suspend the linkage between your securities trading account and your bank account. This suspension will not affect your securities sell transactions; however, your securities buy transactions will be temporarily interrupted until the Bank completes the upgrade and resumes the linkage. SSV is making every effort to resolve this matter and will promptly notify you once the upgrade has been completed.

We sincerely apologize for this inconvenience and kindly ask for your understanding.

For assistance, please contact SSV through:

- Your account manager; or
- Our Customer Support Department at (028) 6299 8000, Email: cs_ssv@shinhan.com

Sincerely yours.