TERMS AND CONDITIONS OF THE PROMOTION
"OPEN SHINHAN SECURITIES ACCOUNT – ENJOY FIREANT FOR FREE"

1. Overview:

As part of the strategic partnership between Shinhan Securities Vietnam (SSV) and FireAnt, both parties officially launch a special promotion: Customers who successfully open a Shinhan Securities account via FireAnt's platforms (app/website) will receive free access to selected FireAnt paid service packages, provided they meet the program's conditions.

2. Eligibility:

Applicable to individual customers opening their first-ever securities account at SSV through the FireAnt platform (app or website). Each customer is entitled to participate only once during the program period.

3. Promotion Period:

From August 12, 2025, to December 31, 2025. The program may end earlier than planned as the number of gifts is limited.

4. Promotion Period:

Eligible customers will receive complimentary access to FireAnt's paid service packages according to the following conditions:

No.	Trading condition	NAV* requirement	Gift	Value	Quantity
1	At least 01 executed transaction	Not required	FireAnt Basic – 1 month	150,000 VND	First 300 customers
2		NAV ≥ 100 million VND	FireAnt Pro – 3 months	750,000 VND	First 100 customers
3		NAV ≥ 200 million VND	FireAnt Copilot – 3 months	1,070,000 VND	First 80 customers
4		NAV ≥ 01 billion VND	FireAnt Pro – 12 months	2,450,000 VND	First 30 customers

(*) NAV: Net Asset Value of the customer's trading account at SSV, calculated as Total Assets minus Total Liabilities at the time of evaluation.

Special Offer from SSV: Customers opening a SSV account during the program period will also enjoy the benefits of the "**Choose Shinhan – Free for whole life**" program.

Note: Each eligible customer will receive only one gift, corresponding to the highest tier they qualify for during the program's effective period.

5. How to participate:

- Step 1: Access the FireAnt app or website → Go to the SSV section on the homepage;
- Step 2: Follow the instructions to open an online account and complete the e-contract;
- Step 3: Deposit and conduct buy/sell transactions to meet the qualifying criteria in Section 4.

6. Qualification Criteria:

- SSV will evaluate customer eligibility based on the system's transaction records and the program's terms. To qualify, customers must:
  - Successfully open a Shinhan Securities account via FireAnt (app or website) during the program period;
  - Complete at least one securities transaction within 30 days from the date of account activation and within the program period;
  - Attain a valid NAV threshold as specified in Section 4 (≥ 100M / ≥ 200M / ≥ 1B VND) within 30 days of account opening and within the program period.
- Evaluation Timeline:
  - Assessments are conducted every Thursday;
  - Eligible transaction and account data is collected from Thursday of the previous week to 11:59 PM Wednesday of the current week;
  - NAV is assessed at 11:59 PM every Wednesday, prior to each evaluation round;
  - Qualified customers will be notified of their reward within 07 working days;
- The account must remain active and free of any fraudulent behavior at the time of evaluation;
- Gift Activation: Customers are required to activate their reward upon receiving the email.

7. Reward Notification:

Notification Timeline: Customers will receive notification within **07 working days** from the system's confirmation of their eligibility.

Notification Channels:

- The email registered with SSV or FireAnt;
- In-app notifications via FireAnt (for app users).

Notification Contents:

- Rewarded account details (full name, account number);
- Corresponding gift package (e.g., FireAnt Basic – 1 month / Copilot – 3 months);
- Activation or usage instructions;
- Contact info for support (SSV and FireAnt hotline/email).

Official Reward Recipient List will be periodically published on:

- SSV's official website: https://shinhansec.com.vn;
- FireAnt's official website: https://fireant.vn;
- Or other communication channels selected by both parties.

8. Other terms and conditions:

- The promotion can be combined with other existing offers;
- SSV shall not be responsible if the customer fails to receive promotional information due to incorrect contact details or outdated apps;
- For any inquiries or complaints, please contact SSV's hotline at 028 6299 8000 before the program ends. No claims will be processed after this date;
- SSV reserves the right to decline participation or withhold rewards if customer information is invalid or fraudulent behavior is suspected;
- SSV will handle personal income tax deductions and payments (if applicable) on behalf of the customers;
- By participating, customers agree that SSV has the right to use and share their information and images with third parties for purposes related to the program;
- By joining the program, customers confirm they have read, understood, and agreed to all terms, conditions, and any amendments herein, as well as all applicable laws and regulations;
- All final decisions belong to SSV.