Terms and conditions

"GOLF EXPERIENCE FOR CUSTOMERS AND PARTNERS" PROGRAM

1. Overview:

Shinhan Securities Vietnam (SSV) is pleased to introduce an exclusive privilege program for our VIP customers and valued partners: a special golf experience at Taekwang Jeongsan Country Club.

2. Eligibility:

This program is applicable to all VIP customers (under the SSV Premium program) and valued partners in accordance with SSV's policies at each specific period.

3. Promotion period:

The program is valid from July 7, 2025 until further notice.

Eligible customers and partners may enjoy this benefit on weekdays (Monday to Friday). Weekends and public holidays are excluded).

4. Promotion details:

SSV VIP cusomers and partners will enjoy the following exclusive benefits when playing golf at Taekwang Jeongsan Country Club:

Service	Benefit for SSV VIP customers/Partners
Green fee	VND 1,500,000 (~ 25% discount)
Other services	Complimentary Caddie Fee and Buggy Service

Note: All above fees exclude VAT and any additional services beyond those specified in the offer.

5. Registration process:

To participate, please follow the steps below:

- **Step 1:** Submit a registration request to your assigned SSV representative **at least 3 business days in advance** (during working hours, Monday to Friday). The email should include: Player's full name, preferred date and time, Company name (for Partners), or SSV securities account number (for Customers).
- **Step 2:** SSV will verify eligibility and proceed with booking at Taekwang Jeongsan Country Club;
- **Step 3:** Upon successful booking, the representative will reply with a confirmation email.

6. Payment terms

Customers and Partners are responsible for making direct payments at the golf course for all applicable fees and any additional incurred services.

7. Rescheduling and Cancellation Policy

- Cancellations must be notified to SSV at least 24 hours before the scheduled tee time. Failure to do so may result in restricted booking privileges at the golf course and reduced priority for future reservations;
- No-shows or cancellations outside the permitted timeframe may result in loss of eligibility for future program benefits;
- Force majeure cases (e.g., inclement weather, valid personal emergencies) will be considered on a flexible basis.

8. Conduct and Responsibility:

- Participants must comply with the golf course's rules and regulations, including dress code, tee-off times, and appropriate conduct;
- Any violation of golf course rules may lead to service denial and future disqualification from this program.

9. Other terms and conditions:

- Offers are only valid upon confirmation by SSV and subject to availability at the time of booking;
- Each customer/partner will be supported with a limited number of bookings according to SSV's internal policies;
- Benefits are non-cashable and non-transferable;
- SSV reserves the right to modify program content and terms via notice on the official SSV website;
- SSV is not liable for cases in which the golf course refuses service due to a participant's violation of regulations or any personal issues beyond SSV's control.